



# COVID19 Student Experience Fall 2020 *Abbreviated* Survey

Institutional Research, Planning & Institutional Effectiveness



## *-Preliminary Results-*

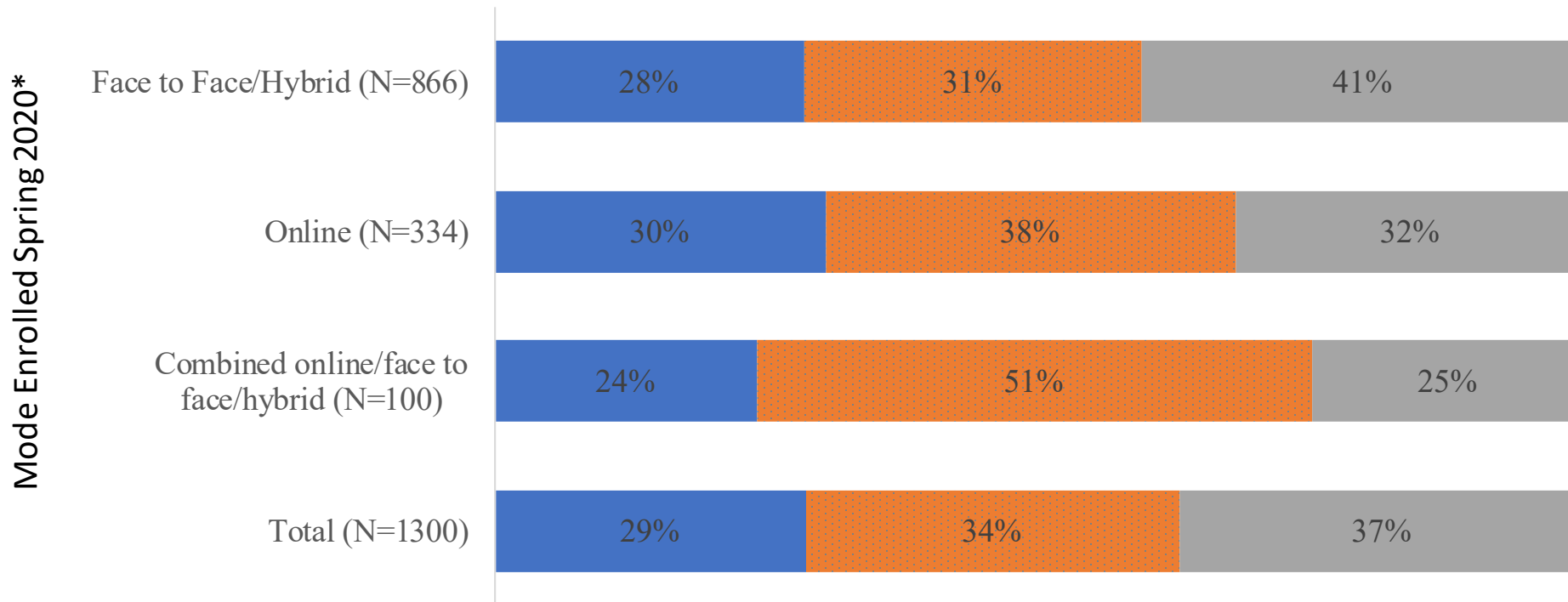
Administered Oct 22<sup>nd</sup> – Nov 5<sup>th</sup>, 2020  
Canvas Post and Text messages

**2,333 total respondents**  
**Response Rate: 16%\***

\*Response Rate based on Fall 2020 total enrolled student headcount, excluding ISAs (N=14,750)

*My online classes this fall are better than my classes last spring (2020) after the college moved to remote/online learning on March 16th, 2020.*

■ Agree/Strongly Agree    ■ Neutral    ■ Disagree/Strongly Disagree

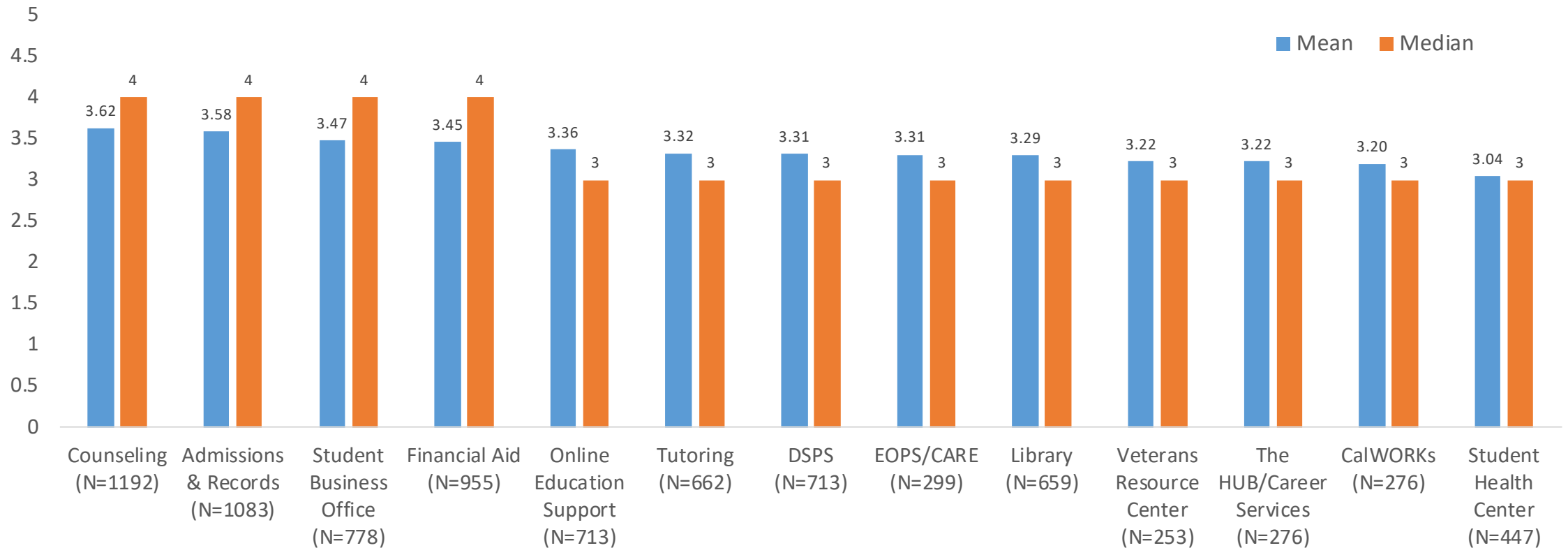


- About 30% indicated they agreed with the statement that their courses were better this fall.

\*Limited to students who indicated they were enrolled last Spring (2020); Mode is based on self-reported survey data

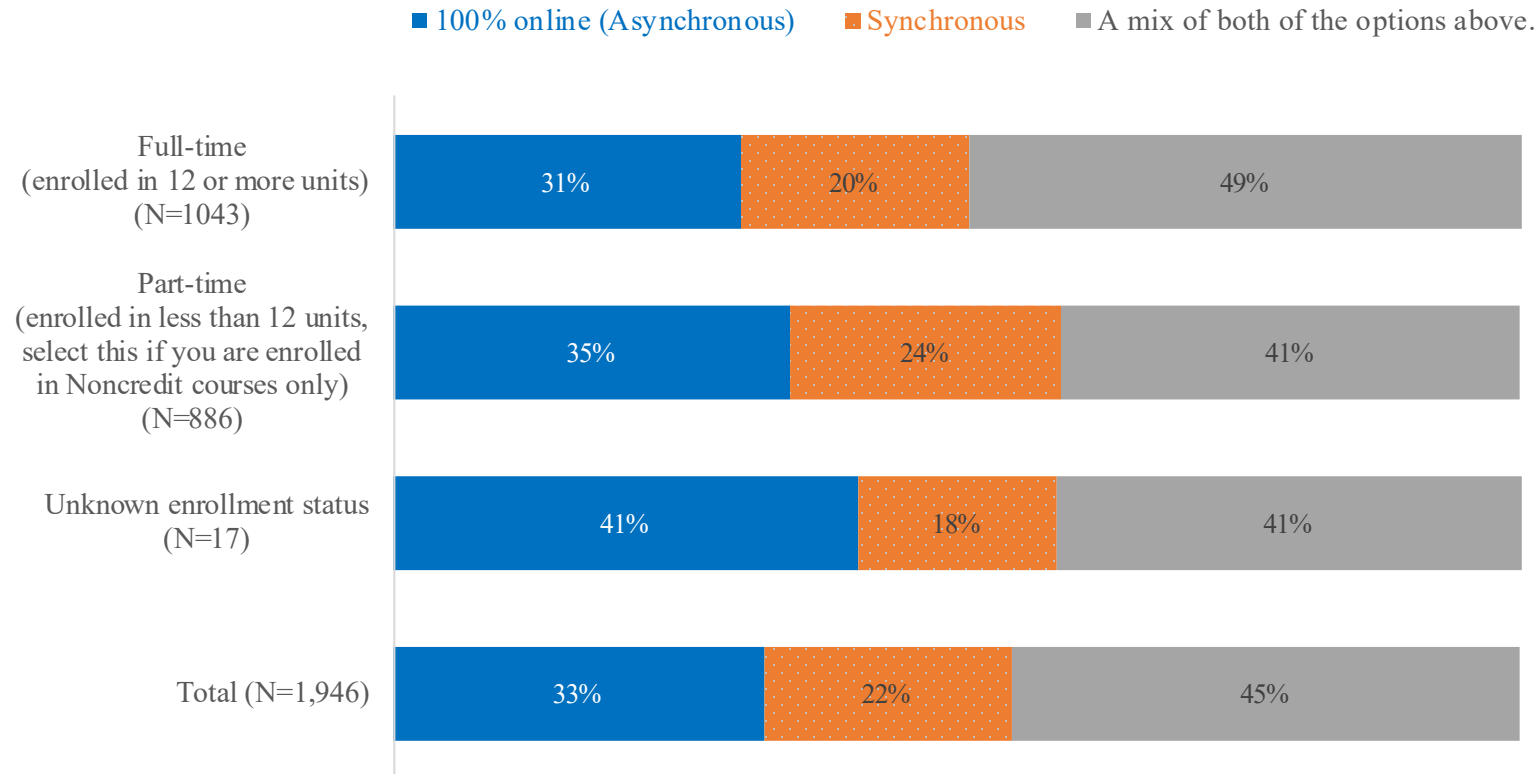
# *How satisfied are you with support services being remote/online this semester?*

1-Not at all Satisfied, 2-Somewhat not satisfied, 3-Neutral, 4- Satisfied, 5-Very Satisfied



\*Excludes 'have not used online/virtually'.

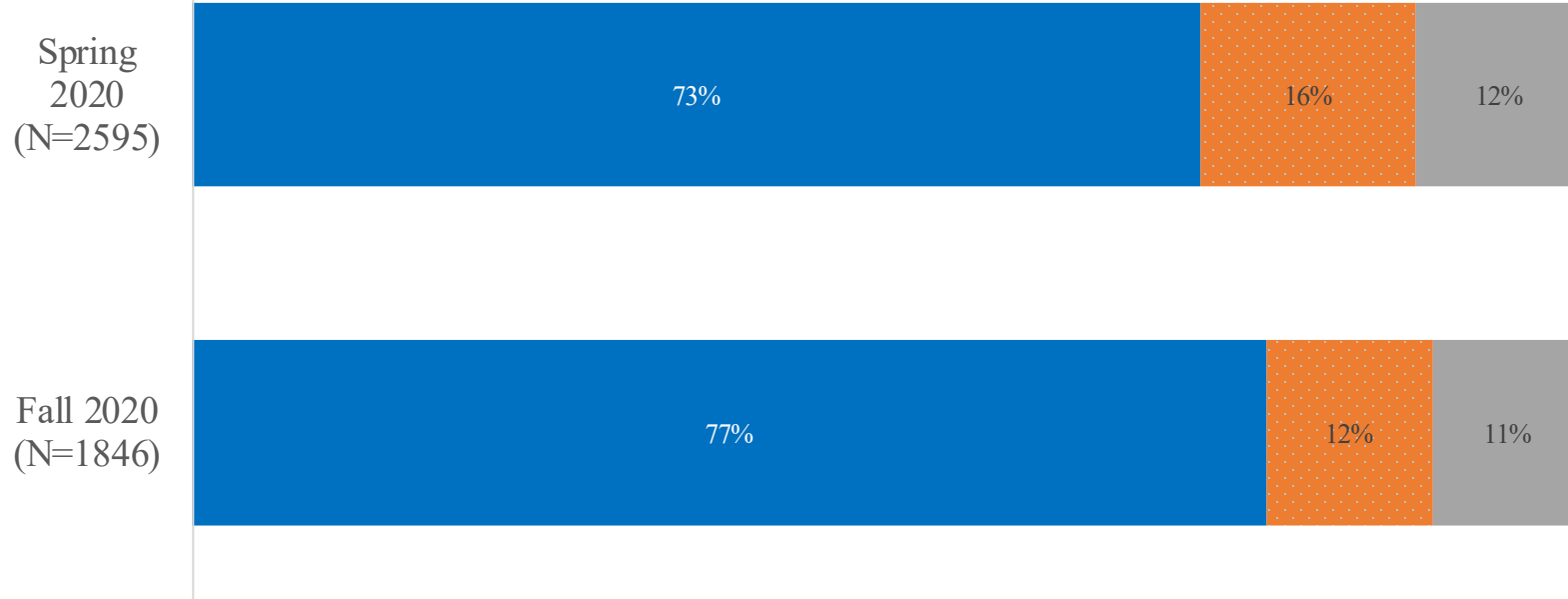
# Which types of courses do you prefer to take in a remote learning environment? by full-time/part-time status



- Most indicated a 'mix'
- One-third indicated preferring asynchronous
- Slightly more part-time students prefer asynchronous

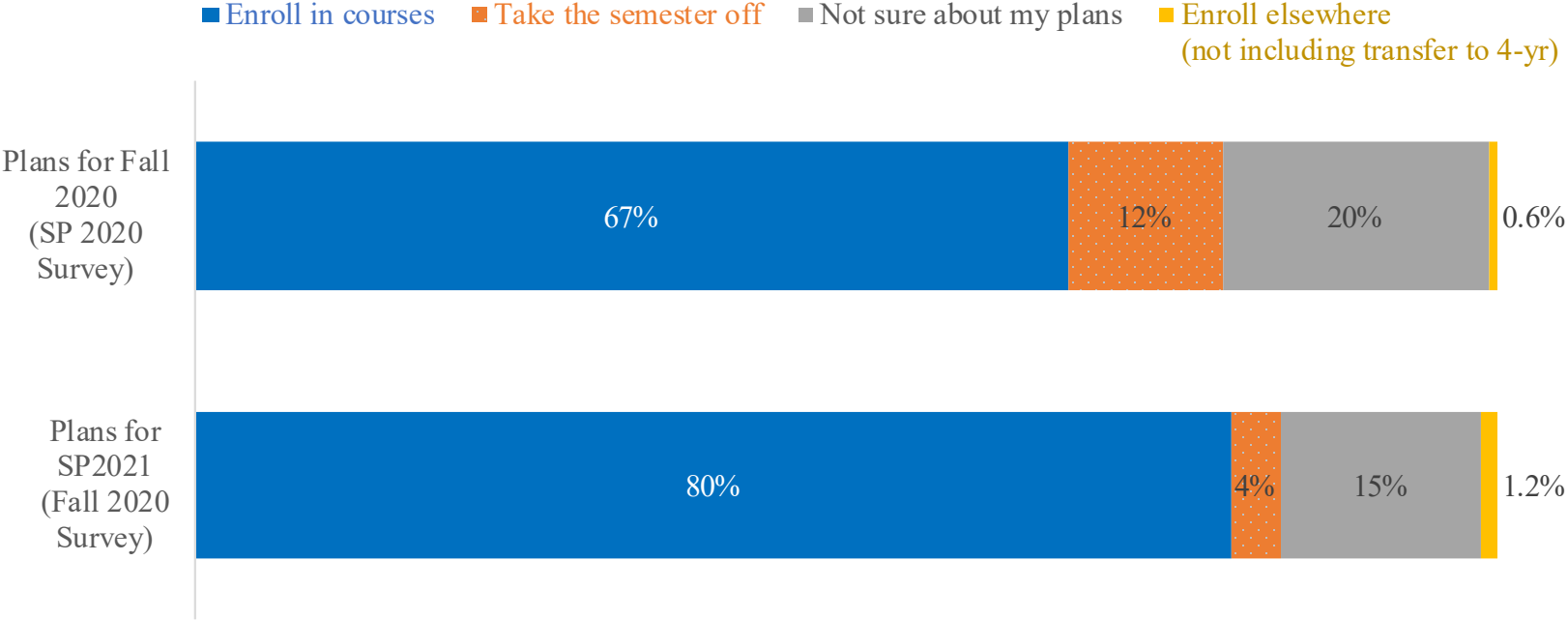
# What are your plans for the Current semester (Fall 2020/Spring 2021) (Select one)

- I am completing the semester and staying enrolled in all of my courses.
- I am considering options to withdraw from/drop one or more of my classes.
- I have dropped/withdrawn from one or more of my classes this semester.



- More students indicated they were completing and staying enrolled compared to last spring.
- Slightly fewer considering dropping one or more classes

# What are your plans for next semester (Fall 2020/Spring 2021) since social distancing remains and instruction will be remote/online? (Select one)



- More students indicating they plan to enroll in courses compared to last spring
- Fewer students report 'taking semester off'

We are glad that you are pursuing your education during these challenging times. What are some reasons for your decision to enroll in classes during the pandemic? Select all that apply.

Limited to respondents who were enrolled in Spring 2020

(N= 1,185)

	%	N
Needing to complete coursework to meet Transfer requirements.	56%	661
Being close to completing degree/certificate.	37%	433
Availability of classes offered in my course of study...	35%	415
External influences (e.g. job requirement, family influence, etc.)	25%	297
Availability of campus support services (e.g. Admissions & Records, Financial Aid, Counseling, etc.)	9%	111
Helpfulness of faculty and/or staff	8%	98
Being involved in a co-curricular activity (e.g. campus clubs, student government, student alliances, etc.)	4%	49
Other (please specify)	9%	102

Don't want to stop/ Don't want to lose momentum	24
High School Student/Dual Enrolled	15
Personal Interest Requirement (Nursing Program/Canyons Promise/Financial Aid)	21
Online flexibility	4
Other	24



The college has a dropbox located on both campuses to collect documents from students. Please indicated your experiences these dropboxes on either campus. Read all choices and Select one. (N=1849)

	N	%
I have not used it because I did not need to.	836	45.2%
I have not used it because I did not know about these dropboxes.	708	38.3%
I have not used it because it is not convenient for me.	66	3.6%
I have used it and it is convenient for me.	166	9.0%
I have used it but it is not convenient for me.	39	2.1%
Other (please specify)	34	1.8%
<b>Total</b>	<b>1849</b>	